

# MISSING YOUR TBN CHANNELS?



TBN have had to change transponders since their uplink provider Sydney Teleport decided to cancel their contract with the Optus D2 satellite. You will still need a HD set top box to watch the TBN networks.

**Please follow these HD Box instructions to get them back up and running:**

## **A** Do an Automatic Update via internet to fix all the issues.

### **1** AUTO UPDATE

- Press the MENU button on your remote to go to the **MAIN MENU** and highlight the **MANAGER** icon and press **OK**
- Highlight the **VERSION** icon and press **OK**
- Scroll down to the **ONLINE UPGRADE** and press **OK**
- Select the **FIRMWARE VERSION** and click on the available file, press **OK** (if you have reformatted the disc once before you never need to do it again).
- Scroll down and select and press the **OK** icon
- Wait for the file to be updated then **REBOOT** the box, this will burn the file to the box and save
- Congratulations, your TBN channels should be back.

### TIPS FOR CONNECTING YOUR HD SET TOP BOX TO THE INTERNET

#### HOW TO CONNECT VIA ETHERNET CABLE

- Turn off your Set Top Box.
- Plug your ethernet cable into the back of the box.
- Turn the box back on and wait for it to boot up.
- You are now connected. Press the IPTV button and your channel list will appear.**

#### HOW TO CONNECT TO WI-FI:

- Ensure the Wi-Fi antenna is installed into the port at the back of box.
- Using your remote press the **MENU** button.
- Press the **BLUE** button (settings).
- Press the **DOWN ARROW** to highlight **NETWORK SETTINGS** at the bottom of the page and then press **OK**.
- You should have **NETWORK** highlighted. Press **OK**. Select **Wi-Fi**. Press **OK**. It will now search for network options.
- Using the **UP & DOWN ARROWS** highlight your network and press **OK**.
- You will now see the keypad displayed on the screen. Enter your **Wi-Fi User Name & Password** using the **ARROWS** on your remote. Highlight the letter or number you need and Press **OK** to select it. Once you have entered your User Name & Password, highlight **ENTER** and Press **OK**. It should say "connecting" then "connected".
- You are now connected.**
- To exit this setting repeatedly press the **EXIT** button on your remote until your Christian channels appear again.

**ALL 4 TBN CHANNELS + MANY MORE ARE AVAILABLE RIGHT NOW ON THE "IPTV" SECTION OF YOUR HD BOX!**



## **B** If you do not have Wi-Fi, please do the following:

### **1** DELETE THE CURRENT EMPTY TBN NETWORK CHANNELS

- Press the **OK** button, when you see the channel list on the left press the **BLUE** edit button
- Select **DELETE SERVICE** and press **OK**
- Highlight the 4 four TBN channels (TBN Pacific, Church TV, SOAC & JUVE TV) one at a time and press **OK**
- When all 4 of them are in the **SELECTED SERVICE** column press the **GREEN** button, and press **DELETE**
- Press **EXIT**

### **2** RESCAN THE SATELLITE WITH THE FOLLOWING PARAMETERS

- Press the **MENU** button and then the **BLUE** button for the **SETTINGS**
- Highlight **SATELLITE SEARCH** and press **OK**
- Change the following to:
  - Satellite – leave as is
  - Network Search to **ON**
  - Channel Type to **FTA**
  - Program Type – leave as is
  - Scan type – **Manual Scan** – with settings:
    - Frequency = 12546
    - Leave the rest as is...
  - Highlight **START** and press **OK**
  - Press **SAVE**

### **3** MOVE THE TBN CHANNELS INTO THE TOP 10 LIST

- Press the **OK** button, when you see the channel list on the left press the **BLUE** edit button
- Select **MOVE SERVICE** and press **OK**
- Scroll up and highlight **TBN Pacific** then press **OK**
- Scroll back down to **CH 0004** and then press the **GREEN** Button to drop TBN here
- Please repeat the process with **Church Channel** in **CH 0007**, **JUCE** in **CH 0008** & **SOAC** in **CH 0009**
- Congratulations, please **EXIT** and enjoy your Christian TV.

#### PLEASE NOTE:

At time of printing this sheet, TBN only have one channel back on the satellite (TBN Pacific). We can notify you via **EMAIL** when the other **THREE** (Church, SOAC & JUVE) return.

Please email us at: [orders@instal-life.com.au](mailto:orders@instal-life.com.au) with your **FULL NAME & MOBILE NUMBER** to help us confirm your email address & identity.

Ensure you keep **THIS PAPER** as you will need to follow these instructions once the other channels return. **THANK YOU.**



[www.MyChristianTV.com.au](http://www.MyChristianTV.com.au)